

Complaint Escalation Matrix

Positions	Contact Person	Address	Contact No.	Email Id.
Client Servicing	Siji K V	Secretarial Dept. Manappuram Finance Ltd. HO. Valapad – 680567	0487 3050687	ncdservice1@manappuram.com
Head, Client Service	Sathish C T	Secretarial Dept. Manappuram Finance Ltd. HO. Valapad - 680567	0487 3050265	dp@manappuram.com
Compliance Officer	Manoj Kumar V R	Company Secretary Manappuram Finance Ltd. HO. Valapad - 680567	0487 3050408	cs@manappuram.com
C E O	V P Nandakumar	MD & CEO Manappuram Finance Ltd. HO. Valapad - 680567	0487 3050444	cmd@manappuram.com