NAPPURA

Make Life Easy

Customer Complaints status for the quarter ended 31.12.2018

| SI No: | Nature of Security | Complaints Pending at the Beginning of the Quarter Ended 31.12.2018 | Complaints Received During the Quarter Ended 31.12.2018 | Complaints Disposed and resolved at the end of the Quarter 31.12.2018 | Complaints Unresolved at the end of the Quarter 31.12.2018 |
|-----------|---|---|---|---|--|
| 1 | Equity | 0 | 0 | 0 | 0 |
| | Privately Placed | | | | |
| 2 | Debenture | 0 | 15 | 14 | 1 |
| | Private Placement Debenture | | | | |
| 3 | Institutional | 0 | 0 | 0 | 0 |
| 4 | Public Issue bond | 0 | 10 | 5 | 5 |
| 5 | Complaints Registered With Scores | 0 | 2 | 2 | 0 |
| | Unsecured Subordinated | | | | |
| 6 | Bond | 0 | 1 | 1 | 0 |

For Manappuram Finance Limited

Manoj Kumar V. R.

S.K.D.C. CONSULTANTS LIMITED



CIN: U74140TZ1998PLC008301
Registrars and Share Transfer Agents Software Consultants

BY COURIER

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Ref.No. : MGL/COMP/31122018

January 7, 2019

Manappuram Finance Limited "Manappuram House, IV/470A(old) W638A(new) P.O. Valapad Thrissur 680567.

Kind Attn : Mr. Ramesh Periasamy. Company Secretary.

Dear Sir.

We furnish the details of the investor complaints for the quarter ending 31.12.2018.

No. of investor complaints pending at the beginning of the quarter

No. of complaints received during the quarter

No. of complaints resolved during the quarter

No. of complaints unresolved at the end of the quarter : Nil.

This information has to be filed with Stock Exchange by you within 21 days from the end of quarter as per Regulation 13(3) of SEBI (LODR) Regulations, 2015.

Thanking you,

Yours faithfully, For S.K.D.C. Consultants Limited

Authorised Signatory.

MGL\MGLOUT15.TXT



LINK INTIME INDIA PVT LIMITED

C-101, 247 Park, L.B.S. Marg, Vikhroli West, Mumbai - 400 083

Phone: (022) 4918 6000; Fax: (022) 4918 6060

CIN: U67190MH1999PTC118368

Date: 03.01.2019

To,

Company Secretary

Manappuram Finance Limited

Dear Sir/Madam,

Sub: Investor Grievance Report for the Quarter Ended December 31, 2018.

Manappuram Finance Ltd Investors' Grievances Bonds & Debentures Report Period from 01/10/2018 TO 31/12/2018

| NCDs | Complaints pending at the beginning of the quarter 01 st Oct 2018 | Complaints received during the quarter ended 31 st Dec 2018 | Complaints disposed and resolved at the end of the quarter 31st Dec 2018 | Complaints unresolved at the end of the quarter 31 st Dec 2018 |
|------|--|--|--|---|
| | 0 | 1 | 1 | Λ |

Thanking you,

For Link Intime India Pvt Ltd

Authorized Signatory

S.K.D.C. CONSULTANTS LIMITED

SEBI Registered Category I Registrars and Share Transfer Agents | REGN. No. INR000000775



To Whomsoever it may concern

Please find below the Investor Grievance Certificate for the period 01.10.2018 to 31.12.2018 in respect Non Convertible Debentures (listed/ unlisted) under various ISIN's issued by M/s. Manappuram Finance Limited to whom we are acting as RTA for the electronic connectivity through NSDL & CDSL.

| Nature of Security Complaints proding at the security | NCDs |
|---|------|
| Complaints pending at the end of the quarter ended 30.06.2018 | Nil |
| Complaints received during the period ended 30.09.2018 | Nil |
| Complaints disposed and resolved at the end of the quarter 30.09.2018 | Nil |
| Complaints unresolved at the end of the quarter 30.09.2018 | Nil |

For S.K.D.C. Consultants Limited

CONSULTANO CONTRACTOR AND CONTRACTOR

K. Narendra Managing Director

Date: 07.01.2019 Place: Coimbatore

To:
The Company Secretary
Manappuram Finance Limited
'Manappuram House'
PO Valapad, Thrissur
Kerala – 680567