

ComplaintEscalationMatrix *

| Positions | Contact Person | Address | Contact No. | Email Id. |
|----------------------|-----------------------|--|--------------------|----------------------------|
| Client Servicing | Siji K V | Secretarial Dept. Manappuram Finance Ltd. HO. Valapad – 680567 | 0487 3050687 | ncdservice1@manappuram.com |
| Head, Client Service | Sathish C T | Secretarial Dept. Manappuram Finance Ltd. HO. Valapad - 680567 | 0487 3050265 | dp@manappuram.com |
| Compliance Officer | Manoj Kumar V R | Company Secretary Manappuram Finance Ltd. HO. Valapad - 680567 | 0487 3050408 | cs@manappuram.com |
| C E O | V P Nandakumar | MD & CEO Manappuram Finance Ltd. HO. Valapad - 680567 | 0487 3050444 | cmd@manappuram.com |

*Available during office hours between 9.00 AM and 5.00 PM on all working days.